



# EL Oso WATER SUPPLY CORPORATION

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*"This institution is an equal opportunity provider, and employer."*

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## Member Update Form

Help us keep our information up to date! Please complete the information below and return this form to our office. It can be mailed with payment, dropped off at the office/night drop box or emailed to [elosowsc@elosowater.com](mailto:elosowsc@elosowater.com).

### Account Updates:

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Service Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone #: \_\_\_\_\_ ☐ Cell ☐ Home

Email: \_\_\_\_\_

Alt Phone #: \_\_\_\_\_ ☐ Cell ☐ Home

Alt Email: \_\_\_\_\_

Communication Preference: ☐ Call ☐ Text ☐ Email

Bill Preference: ☐ Printed ☐ Email

Account Type: ☐ Owner ☐ Renter

Usage: ☐ Residential ☐ Agricultural ☐ Commercial ☐ Industrial

### Water Service Line Inventory:

In compliance with the Environmental Protection Agency and Texas Commission on Environmental Quality Lead & Copper Program, El Oso Water Supply is conducting a Water Service Line Inventory to classify the materials used for your water service line and indoor plumbing.

Building Type: ☐ Single Family ☐ Multi-Family ☐ Commercial ☐ Daycare/School ☐ Hospital ☐ Other

Service Line Material: ☐ PVC/Plastic ☐ Lead ☐ Copper ☐ Galvanized ☐ Unknown ☐ Other: \_\_\_\_\_

(from meter to home/building)

Service Line Size: ☐ 1/2" ☐ 3/4" ☐ 1" ☐ 1 1/2" ☐ 2" ☐ Other size: \_\_\_\_\_

If home/ building was built prior to 1989 has the inside plumbing been repaired or replaced? ☐ Yes ☐ No

For further information for the Lead Service Line Inventory please visit TCEQ at: [www.tceq.texas.gov/assistance/resources/the-advocate-1/lead-service-line-inventory-lead-and-copper-rule-revisions-lcrr](http://www.tceq.texas.gov/assistance/resources/the-advocate-1/lead-service-line-inventory-lead-and-copper-rule-revisions-lcrr). Information is also available on our website: [www.elosowsc.com](http://www.elosowsc.com).

### Other Information:

El Oso is working to better serve our members. Convenient services include:

- Payment options by mail, phone, online, in person, drive-thru, night drop box, monthly drafts
- Alerts – sign up on our website to get system notifications via text and/or email
- After hours emergencies – Report system issues like no pressure/water, leaks, etc 24/7