

# El Oso Water Supply Corporation

## CONFIDENTIALITY AGREEMENT

**YOU CAN NOW REQUEST THAT PERSONAL INFORMATION  
CONTAINED IN OUR UTILITY RECORDS  
NOT BE RELEASED TO UNAUTHORIZED PERSONS**

The Texas Legislature has enacted HB 859, which was effective September 1, 1993, allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, account records, and social security number confidential. {TX Utility Code Confidential, Subchapter B. 182.052 (a)}

Your response is not necessary if you do not want this service.

***WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.***

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state; a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, electricity, or drainage service for compensation. However, such confidentiality does not prohibit the Corporation from disclosing the name and address of each member on a list to be made available to the Corporation's voting members, or their agents or attorneys, in connection with any meeting of the Corporation's members.

**MY RECORDS BE KEPT:**

\_\_\_\_\_ **CONFIDENTIAL**    \_\_\_\_\_ **OPEN**

**SIGNATURE:** \_\_\_\_\_

**PRINT NAME:** \_\_\_\_\_